



RETURN AUTHORIZATIONS AUTOMATED



WORLD-CLASS RETURNS & REFUSALS

- **Easy:** Intuitive web-interface for carriers/customers. No training required.
- **Secure:** High-value exceptions routed for prompt manual review. No risk.
- **Complete:** Post images, notes and documents. No follow-up hassle.
- **Fast:** Instant, rules-based Dump & Destroy decision. No wait.

ASSURE COMPLIANCE

- Accuracy ensured with item level matching to the BOL.
- ERP intergration automatically generates Return Authorization.
- Advanced rules-based decision engine ensures Policy compliance.



REDUCE COSTS

- Faster decision avoids detention charges.
- Verified claims control cost.
- Automated process works 24/7.

THRILL YOU BUSINESS PARTNERS

- Convenient return request process for customers.
- Instant D&D decision keeps carriers on schedule.

BIG-DATA CONTINUOUS IMPROVEMENT

- Cross-entity visibility of request records. No dueling data.
- Accelerate corrective actions with data-driven analysis.

THE e4score PLATFORM

FULLY COMPLIANT WITH WHAT GARTNER DEEMS ARE BEST PRACTICES FOR SUPPLY CHAIN VISIBILITY - EXECUTION (1)

SELF-SERVICE. CARRIERS & CUSTOMERS CAN CREATE & SUBMIT R&R REQUESTS

CROSS-ENTITY VISIBILITY. PUSH NOTIFICATION OF DISPOSITION DECISIONS

INTEGRATES WITH ANY ERP/TMS SYSTEM